

Hutto Memorial Stadium Policies and Guidelines

2023-2024 School Year



**573 Chris Kelley Blvd.
Hutto, TX 78634**

**Chris Elquist, Stadium Manager
737-327-5200**

HHS.Stadium@Huttoisd.net

ADA/Accessibility

Hutto Memorial Stadium is decided as a fan-friendly stadium where accessibility needs were considered throughout the development process. Ramps are located on both the Northeast and Southwest side of the stadium to assist in transition to elevated positions. An elevator is available upon request on the West side of the stadium for access to the second floor mezzanine viewing area. Fans with additional questions can contact Hutto Memorial Stadium via HHS.Stadium@huttoisd.net or call (737) 327-5200

Age

There is not a minimum age requirement to attend events at Hutto Memorial Stadium. However, the general guidance is that children under the age of 14 must be accompanied by an adult. It is the parent or legal guardian's responsibility of those under the age of 14 should an emergency happen. Children aged four (4) and under do not need a ticket to enter the stadium.

Alcohol

Alcoholic beverages are not allowed on the property of Hutto Independent School District nor inside Hutto Memorial Stadium. Those with alcohol or consuming alcohol will be removed from the stadium.

Animals

Animals are not permitted into Hutto Memorial Stadium however, we welcome guests with disabilities and their service animals or service animals in training. While not mandatory, we encourage guests with service animals to contact Guest Services (hhs.stadium@huttoisd.net) in advance to appropriately accommodate the needs of the guest and their animal.

Baby Changing Stations

Baby changing stations are located at the North and South public restroom areas of the stadium.

Bag Policy

Hutto ISD and Hutto Memorial Stadium have a clear bag policy in effect to enhance the existing security measures and expedite venue entry at all events. Click [here](#) for more information.

Binoculars

Binoculars are permitted in the stadium, subject to inspection at all entrances. Binocular cases are not allowed per the clear bag policy.

Box Office

[Etix.com](https://www.etix.com) is available online 24 hours a day, 7 days a week for the purchase of event tickets. All tickets must be purchased online. Hutto Memorial Stadium will provide a QR code at the stadium entrance to scan and purchase using your mobile device. We recommend you purchase your tickets prior to your arrival for the event to help expedite venue entry.

All ticket sales are non-refundable and non-exchangeable. All sales are final. Refunds and exchanges will only be allowed in limited circumstances such as rainouts prior to events starting, game cancellations, and venue changes outside of Hutto Memorial Stadium. No re-entry is allowed at any venue once a ticket has been scanned, if you exit the venue, you will need to purchase a new ticket for re-entry.

Broadcasting

[Watch The Hippos](#) offers live coverage of all Hutto Varsity Football games, home and away. All broadcasting requests from visiting teams can email the Hutto Athletic Department at athletics@huttoisd.net.

Cameras

Photos taken at any Hutto Memorial Stadium event should never be used for commercial purposes unless granted written approval from the Hutto Independent School District, Hutto Athletic Department and Hutto Memorial Stadium.

All camera bags that enter the stadium are subject to search upon entry. Monopods, tripods and selfie sticks are prohibited.

Code of Conduct

Hutto Independent School District, Hutto Athletic Department and Hutto Memorial Stadium are committed to creating a safe, comfortable and enjoyable experience for all fans visiting. We are also committed to hosting an environment free of discrimination and harassment against other fans, players and/or officials.

The following conduct is prohibited inside Hutto Memorial Stadium and all parking lots, facilities and areas controlled by the Hutto Independent School District:

- Behavior that is unruly, disruptive, threatening, or violent in nature, including verbal or physical harassment of officials, players, staff or fans.
- Conduct that results in damage to the venue or other personal property.
- Displaying signs, symbols, images, using language or making gestures that are threatening, abusive, or discriminatory, including on the basis of race, ethnicity, national origin, religion, gender, gender identity, ability, and/or sexual orientation.
- Displaying signs, symbols, or images for commercial purposes or for electioneering, campaigning, or advocating for or against any candidate, political party, legislative issue, or government action.
- Entering or attempting to enter the field, field track, or any other location other than that permitted by a fan's ticket or credential.
- Possession of an unauthorized pyrotechnic device, smoke or firework or other Prohibited Items.*
- Throwing objects of any kind, including streamers.
- Failing to follow requests from venue staff regarding stadium operations, policies, and emergency response procedures.
- Irresponsible use or consumption of alcohol or other substances.
- Any behavior that otherwise targets other fans or interferes with other fans' enjoyment of the game.

Any fan who violates any of these provisions may be subject to penalty, including, but not limited to ejection without refund, loss of ticket privileges for future games and revocation of season tickets. Any fan that conducts themselves in an extremely disruptive or dangerous manner and/or commits multiple violations during a 12-month period may be banned from attending future events for up to a year or longer. Depending on the nature and severity of the violation, individuals who violate this Fan Code of Conduct may be required to submit a written request for readmission and participate in an online Fan Code of Conduct Education Class (FCEC) to be reinstated.

Please note that the Hutto Independent School District, Hutto Athletics and Hutto Memorial Stadium reserve the right to refuse entry to anyone who has engaged in harassment of officials, opposing team members, staff, or other fans or who have otherwise violated this code of conduct.

Concessions

Hutto Memorial Stadium has concessions located at the North and South ends of the stadium. Depending on the type of event being held, not all concession locations will be available. All concession sales for Hutto ISD Athletic events are cashless.

Donation Requests

Requests for items for non-profit/charitable purposes must be submitted to the Hutto Athletic Department. For more information, please contact Jodi.Hawkins@Huttoisd.net

Drop Off/ Pick Up Area

Hutto Independent School District, Hutto Athletics and Hutto Memorial Stadium recommend that children under the age of 14 not be dropped off at any event. Please see **AGE** for more information.

Drones

Drones are prohibited at all Hutto Memorial Stadium events. For those looking a conditional exemption to the policy, please contact Hutto Memorial Stadium Management at HHS.Stadium@huttoisd.net

Elevators

Hutto Memorial Stadium has one elevator located on the West side of the stadium within the press box. Elevator access is available upon request on the West side of the stadium for access to the second floor mezzanine viewing area.

Emergency Evacuation Plan

In the event of an emergency, listen for instructions from the public address announcer. Event Staff, Campus Security and Law Enforcement will direct you to the closest safe exit. Please aid other fans who may need your assistance. All exits and emergency exits are clearly marked.

Etix Ticketing

Tickets for all Hutto ISD events are available at Etix.com and search Hutto Memorial Stadium.

Event Staff

Hutto Memorial Stadium will have event staff at all Hutto ISD athletic events. For any questions or concerns during the event, please contact any event staff located throughout the stadium.

Facility

Hutto Memorial Stadium was originally built in 1998 while Hutto Athletics was classified as a 2A school district. In 2021, the stadium was remodeled from a capacity of 4,700 to 10,500 adding new concession stands, restrooms and visitor field house.

Family Restrooms

Hutto Memorial Stadium offers two family restrooms located on the West side of the stadium near the North and South Concession stands.

Field Access

Only authorized persons with proper credentials are allowed on the field. Fans entering the field area without proper credentials are subject to eviction and arrests. Credentials for field access are not available for purchase. Please contact the Hutto Memorial Stadium Office at HHS.Stadium@Huttoisd.net to request field access for an upcoming event.

First Aid

Should you or someone in your seating section require first aid assistance, please find the nearest Event Staff member to assist you.

Food and Beverages

Hutto Memorial Stadium offers concessions at all Hutto ISD athletic events. Outside food and beverages will not be allowed into the stadium at any time. This includes Yeti style cups and containers. Water can be purchased at the concession stands during the event.

Gate Opening

Gates will generally open thirty minutes (30) to ninety (90) minutes prior to the start of most events. This is subject to change depending on the type of event being hosted. Please be sure to check ticket information for updates.

Guest Service

Event staff can be found at the main entrance and throughout the stadium. Please reach out to any of them should you need assistance.

Lost and Found

All lost and found items are turned into the Hutto Memorial Stadium Manager during and at the end of each event. Guests inquiring about lost items should email HHS.Stadium@huttoisd.net.

Lost Guests

To report guests who have become separated from you, find the nearest Event Staff member for further assistance.

Maps

Maps and directions to Hutto Independent School District Athletic facilities can be found using this [link](#).

Merchandise

The Team Spirit Store is located on the Main Concourse behind Section C and Section D. While school is in session, this store is only open during events being held. During the summer, the store is open four (4) days a week, Monday thru Thursday from 7:30 AM to 11:30 AM. Dates and times are subject to change.

Noisemakers

Hutto Independent School District and Hutto Memorial Stadium prohibit artificial noisemakers from being brought inside the stadium. This includes, but not limited to, all horns (including air horns). Prohibited items will be confiscated.

Parking

Hutto Memorial Stadium has two (2) onsite parking lots and one (1) offsite parking lot for events.

- **West Lot (Home):** Accessed Northbound via Chris Kelley Blvd
- **East Lot (Visitors):** Accessed North and Southbound via W. Front St.
- **Additional Parking (Home & Visitors):** Accessed Eastbound via Carl Stern Dr.

Payment Methods

Hutto Memorial Stadium is a Cashless Facility.

Press/Media Pass

All media and sideline pass requests must be submitted no later than 24 hours prior to the day of the event. Filling out the request does not guarantee access for that event due to limited availability. Applicants will be notified by email of their approval or denial. Please email HHS.Stadium@Huttoisd.net for a request form.

Prohibited Items

The following items are prohibited at Hutto Memorial Stadium. These are subject to change based on the event type and at the discretion of Hutto Independent School District, Hutto Athletics and Hutto Memorial Stadium.

- Aerosol Cans
- Alcoholic beverages
- Animals (except for service animals)
- Backpacks, purses, fanny packs, printed pattern plastic bags, reusable grocery totes, mesh or straw bags, duffle bags, large totes
- Bags (except for childcare, medical and those 4.5"x 6.5," approx. size of an adult hand or a woman's clutch purse)
- Balls, unless purchased during the event at the Team Spirit Store (deflated)
- Balloons
- Clothing containing offensive, inciting, or foul language or depictions
- Clothing containing wires, batteries, or other electronic components
- Coolers of any shape and size (except for medical)
- Flags and Flagpoles unless coordinated with Hutto Memorial Stadium Management.
- Fireworks or other explosives
- Frisbees
- Glass bottles or cans
- Illegal drugs
- Inflatable objects
- Large Bags (see clear bag policy)
- Laser Pointers

- Marketing collaterals such as pamphlets, fliers, product samples, etc unless approved by Hutto Memorial Stadium Management.
- Musical instruments unless coordinated with Hutto Memorial Stadium Management.
- Artificial noise makers including, but not limited to air horns, whistles, etc.

Prohibited Items Continued

- Outside food and beverages of any kind - Exceptions will be made for medical conditions and/or special needs.
- Signs, banners, or flags displaying symbols, images, using language or making gestures that are threatening, abusive, or discriminatory, including on the basis of race, ethnicity, national origin, religion, gender, gender identity, ability, and/or sexual orientation are prohibited.
- Signs, symbols or images displayed for the commercial purposes or for electioneering, campaigning, or advocating for or against any candidate, political party, legislative issues, or government action is prohibited.
- Skateboards, roller skates, skates, hoverboards, scooters, etc.
- Stickers, decals, or other items with adhesives
- Streamers and/or confetti
- Use of tobacco products and associated paraphernalia including but not limited to lighters, vaporizers, vaporizer cartridges, etc.
- Tripods, monopods, and selfie sticks
- Umbrellas are prohibited
- Unmanned and remote-controlled aircraft systems (Drones)
- Weapons of any kind or item deemed dangerous by Hutto Independent School District, Hutto ISD Police Department, Hutto ISD Campus Security and Hutto Memorial Stadium.
- 2-Way radio devices

Rentals

Hutto Independent School District, Hutto Athletics and Hutto Memorial Stadium offer opportunities to host your upcoming event. For more information, reach out to Jodi.Hawkins@Huttoisd.net

Refunds

All ticket sales are non-refundable and non-exchangeable. All sales are final. Refunds and exchanges will only be allowed in limited circumstances such as rainouts prior to events starting, game cancellations, and venue changes outside of Hutto ISD.

Re-Entry Policy

In accordance with Hutto Independent School District security procedures, guests are not permitted to exit and re-enter the stadium using the same ticket. If you exit the stadium, you will need to purchase a new ticket for re-entry.

Restrooms

Restrooms are located on the North and South ends of the stadium. Depending on the type of event, not all restrooms will be available.

Seatbacks

Individual game seatbacks are allowed into the stadium.

Security

Suspicious activity, disruptive fans and guest-related problems should be reported to an Event Staff Member, Campus Security Officer or Police Officer immediately. Fans showing disregard for others, the stadium, teams and/or officials may be ejected from the facility. Ejected fans are not allowed to return for the remainder of the event. Re-entry by an ejected fan is grounds for arrest.

Signs and Banners

Signs and banners are prohibited at Hutto Memorial Stadium.

Smoking and Tobacco Use Policy

Hutto Independent School District and Hutto Memorial Stadium are a smoke-free facility. Smoking and the use of other tobacco products are PROHIBITED in all areas of the stadium, parking lots and Hutto ISD facilities. Violators of this policy may be ejected from the stadium. All season ticket members are responsible for their conduct as well as the conduct of their guests and/or persons using their tickets.

Social Media

Hutto Memorial Stadium along with Hutto Athletics and Hutto Independent School District offer fans several choices to receive official updates and other timely news. These pages can be found using Facebook, Twitter, and the internet by using their search feature.

Souvenirs

Visit the Team Spirit Shop located inside Hutto Memorial Stadium just under Section C and Section D on the West side of the stadium.

Special Announcements

Special Announcements on the public address system and scoreboard are limited per event. To announce or display birthday, anniversary or other personal messages on the public address system or scoreboard, please reach out to the Hutto Memorial Stadium office at HHS.Stadium@Huttoisd.net one full week in advance.

Stadium Office Information

Stadium Office can be found inside Hutto Memorial Stadium and hours of operation can vary depending on the time of the year.

- Address: 573 Chris Kelley Blvd, Hutto, TX 78634
- Email: HHS.Stadium@Huttoisd.net
- Office: (737) 327-5200

Strollers

Strollers are permitted at Hutto Memorial Stadium but should never be stored in an aisle or stairway. Event Staff personnel can help with a proper storage location for any strollers. Event Staff are not responsible for lost, stolen or damaged personal property. For further information, please contact HHS.Stadium@Huttoisd.net.

Tailgating

Tailgating is not permitted on Hutto Independent School District property which includes the operated lots of Hutto Memorial Stadium (West Lot, East Lot and Elementary School and Middle School Parking Lots).

Traffic Impact

It is important to follow directions corresponding to the event you plan to attend. Traffic and parking information has been provided to visiting school districts, coaches and staff.

Weather

All Hutto ISD Athletic events are rain or shine. In the case of inclement weather, Hutto Memorial Stadium will notify fans if weather conditions require safety steps to minimize risks.

Weapons

No weapons of any kind are permitted in Hutto Memorial Stadium, Kile G. West Field House or any Hutto Independent School District facility. Any individual carrying a weapon on site must secure their weapon in their vehicle or other property prior to entering the stadium. This policy does not include weapons used by off-duty law enforcement officers. For more information, please contact the Hutto ISD Police Department at 512-759-4711

Will Call

Requests for Field Access, Press & Photography Passes and Press Box access can be emailed to HHS.Stadium@Huttoisd.net. Once approved, wristbands can be collected at the Ticket Booth on both the East and West Ticket Booth with proper identification.

Wheelchair Services

Please see **ADA/Accessibility**